**Wendy A. St. Pierre**

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**EDUCATION**

**Ph.D. UNIVERSITY AT ALBANY, Albany, NY**

 **Social Welfare, 2006**

Specialized in gerontology and clinical social work.

Dissertation: **Analysis of verbal and nonverbal behaviors between nursing home residents with Alzheimer’s disease and their primary visitors after a family visit education program.**

Doctoral Committee: Ronald Toseland (Chair), Anne E. Fortune, Robert E. Sanders

 Examination fields: Social Work Practice, Policy and Research

 Awards: Initiatives for Women (2000), John S. Levato Award in

 Memory of Lai Wah Kui '97 ($500)

 **MSW UNIVERSITY OF NEW ENGLAND, Biddeford, Maine**

 **Social Work, 1994**

 Specialized in clinical social work, individual, couples and family work.

 Internship provided individual and family counseling.

 DELAWARE STATE COLLEGE, Dover, Delaware

 First year MSW program, 1992 – 1993

 Internship involved research and outreach to elderly African-Americans to assess their eligibility for SSI across the State of Delaware .

 **BA UNIVERSITY OF MAINE AT FARMINGTON, Farmington, Maine**

 **Psychology and Rehabilitation Services, 1992**

**TEACHING EXPERIENCE**

**Assistant Professor** *(September 2018 - Present)*

*Human Services and Mental Health Degree Program*

*University of Maine at Augusta, Augusta, Maine*

Teaching both face to face and online courses. Prepared and delivered curriculum, provided timely grading and feedback.

*Courses taught:*

* HUS101 Introduction to Human Services (online)
* HUS212 Case Management (ITV/online)
* HUS218 Community Mental Health (ITV/online)
* HUS221 Adolescent Mental Health (ITV/online)
* HUS222 Psychosocial Rehabilitation (ITV/online)
* HUS305 Group Process (online)
* HUS350 Mental Health and Aging (online)
* SOC319 Social Gerontology (online)

**Part-time Graduate School Faculty** *(May 2019 – Present)*

*Masters of Social Work, Graduate School of Social Work*

*University of Maine, Orono, Maine*

Teaching in a hybrid model with combination of face to face and online work. Prepared and delivered curriculum, primarily online, provided grading, feedback and support to students.

*Courses taught:*

* SWK560 Practice of Generalist Social Work I (hybrid)

**Program Chair, Program Coordinator, and Instructor** *(August 2015 - August 2018)*

*Mental Health Degree Program, Department of Social Sciences*

*Kennebec Valley Community College, Fairfield, Maine*

Teaching both face to face and online courses. Revising syllabi, revising curriculum to keep up to date, reviewing content in both face to face and online courses to stay in alignment with State of Maine training expectations. Participating in research on technology integration in the classroom. Advisor to over 100 students in the program. Program promotion, collaboration with mental health agencies in the community and communicating with prospective students. Member of the First Year Experience Committee, Mental Health Program Advisory Committee, Faculty Senate Vice President and Member of the University of Maine’s School of Social Work Advisory Committee. Position funded by a Department of Labor TACCCT IV Grant.

*Courses Taught:*

* Case Management (face to face)
* Community Mental Health (face to face)
* Crisis Identification and Intervention (online and face to face)
* Incest, Sexual Abuse and Trauma (face to face)
* Interviewing and Counseling (face to face)
* Introduction to Social Work (face to face)
* Mental Health and Aging (face to face)
* Mental Health Seminar (online)

**Adjunct Professor** (*August 2010 to December 2013)*

*Department of Behavioral Health and Human Services*

*Southern Maine Community College, South Portland, Maine*

Taught Introduction to Social Work. Revised class syllabus to be in alignment with the University of Southern Maine requirements for transfer students. Prepared course materials, produced and delivered lectures and graded all assignments in a timely manner.

*Courses Taught:*

* Introduction to Social Work (face to face)

**PRESENTATIONS**

St. Pierre, W., Gagnon, S. M., Chichester, C. (2019, November). Recruiting Generation Z High Schoolers into Behavioral Health Workforce. The shifting age demographics and the “graying” of Maine’s behavioral workforce prompted the Maine Behavioral Health Workforce Development Collaborative to initiate a project to do outreach to high school students to explore behavioral health careers. This workshop will share the product, a presentation that integrates information about the various professions, educational paths, job outlook, and embeds videos of real stories from Maine professionals talking about their experiences in their jobs and their Maine professionals talking about their experience in their jobs and their reasons for pursing their careers. The curriculum also includes probing interactive and evaluation questions. The data on the pilot and the next steps to disseminate the product will be outlined and discussed.

St. Pierre, W. (2019, August). Psychosocial Assessment (6 CE’s). Social work Continuing Education (CE) course for National Association of Social Workers, Maine Chapter, Waterville, Maine.

**St. Pierre, W. & Kavanaugh, M. (2019, May). Growing apples on pine trees: Implementation of a mobile learning initiative at a small rural community college in Maine (1-hour Breakout session), for** 2019 International Conference on Teaching and Leadership Excellencerun by the **National Institute for Staff and Organizational Development (NISOD), May 25 – 28, 2019, in Austin, Texas.**

St. Pierre, W. (2019, January). Psychosocial Assessment (6 CE’s). Social work Continuing Education (CE) course, National Association of Social Workers, Maine Chapter, Augusta, Maine.

St. Pierre, W. (2018, January). Psychosocial Assessment (6 CE’s). Social work Continuing Education (CE) course, National Association of Social Workers, Maine Chapter, Waterville, Maine.

St. Pierre, W. (2016, May). Running effective meetings using a Microsystems model. Faculty Professional Development, Kennebec Valley Community College, Fairfield, Maine.

St. Pierre, W. & Kavanaugh, M. (2016, March). Kennebec Valley Community College’s Mental Health Department m-Learning Initiative. Presentation open to all faculty and staff about the department’s implementation of an iPad one on one initiative for all students in the Mental Health Program.

St. Pierre, W. & Kavanaugh, M. (2016, February). Kennebec Valley Community College’s Mental Health Department m-Learning Initiative. Presentation to college’s Executive Team about the department’s implementation of an iPad one on one initiative for all students in the Mental Health Program.

St. Pierre, W. (2016, January). Psychosocial Assessment (6 CE’s). Social Work Continuing Education Course, National Association of Social Workers, Maine Chapter, Augusta, Maine.

St. Pierre, W. (2014, March). Lessons from the Helpline. MaineHealth Center for Tobacco Independence Webinar Series, Portland, Maine.

St. Pierre, W. (2013, August). Maine Tobacco HelpLine history and program. MaineHealth Center for Tobacco Independence Program Presentation, Portland, Maine.

St. Pierre, W. (2013, July). Examples from the field. Performance Improvement Coaches Training. MaineHealth Center for Quality and Safety, Portland, Maine.

St. Pierre, W. (2013, April). Examples from the field. Performance Improvement Coaches Training. MaineHealth Center for Quality and Safety, Portland, Maine.

St. Pierre, W. (2009, October). Improving quality through core measures. Keynote speaker at National Association of Psychiatric Systems Annual Meeting, Washington, D.C.

St. Pierre, W. (2008, December). Improving our quality through new core measures. Spring Harbor Hospital Board of Directors, Westbrook, Maine.

St. Pierre, W. (2008, April). Social work and quality. Maine National Association of Social Workers Branch A Meeting, Westbrook, Maine.

St. Pierre, W. (2002). HIPAA Protocols for Case Managers. Sweetser Case Management Staff Training, Saco, Maine.

St. Pierre, W. (1997). DSM IV Diagnoses and Clinical Update. YWCA - Fair Harbor Shelter Clinical & Direct Care Staff Training, Portland, Maine.

**RESEARCH EXPERIENCE**

**Dissertation** *(January 1996 – May 2006)*

University at Albany, State University of New York, School of Social Welfare

Title: Analysis of Verbal and Nonverbal Behaviors Between Nursing Home Residents with Alzheimer’s Disease and Their Primary Visitors After a Family Visit Education Program.

Completed complex dissertation project investigating the relationship between a family visit education program and its impact on nursing home patients who were diagnosed with moderate to severe Alzheimer’s disease. Researched verbal and nonverbal communication methods to develop new data collection tools. Managed thousands of pieces of data using SPSS and Excel. Determined that negative behaviors presented by the family members were associated with negative behaviors presented by the patient with Alzheimer’s disease. Chair: Ronald W. Toseland, Ph.D.

**Ringel Institute of Gerontology, Albany, New York**

*Research Assistant (September 1994 – December 1995)*

Collected and coded data, using SPSS, for grants studying nursing home residents with Alzheimer’s disease and the effectiveness of a Family Visit Education Program. Trained nursing home staff regarding research protocols and paperwork. Participated and videotaped family visits.

**Delaware State College, Dover, Delaware**

*Graduate Assistant (September 1992 – May 1993)*

Educated African-American elders regarding SSI eligibility as a staff member of the Supplemental Security Income (SSI) Outreach Project through all the counties in Delaware. Created data collection forms, developed outreach materials, conducted presentations regarding eligibility for SSI, and assisted in completion of SSI applications. Conducted preliminary data analysis using SPSS.

**CLINICAL EXPERIENCE**

**Kennebec Behavioral Health, Waterville, Maine**

*School Based Clinician (September 2014 – August 2015)*

Provide mental health assessments and counseling to school aged youth. Coordination of services with community providers. Offer support to parents and guardians. Required documentation to meet standards for medical necessity and be completed in a timely manner.

*Head Start Mental Health Consultant* *(October 2014 – August 2015)*

Provide mental health assessments to Head Start programs in Somerset County and offer support to Head Start staff and parents.

**MaineHealth Center for Tobacco Independence**

*Clinical Program Manager (April 2013 to April 2014)*

Manage the team of Tobacco Treatment Specialists who provide telephonic coaching through the Maine Tobacco HelpLine. Developed staff training manual, crisis protocols, productivity measures and refined policies and procedures. Oversaw the team training program, clinical supervision, clinical call review, program improvement process, new hire selection and new hire training. Interacted frequently with the managers of the subcontract. Became proficient in the operation of the documentation software. Worked with the Center for Tobacco Independence leadership team to monitor program progress and ensure we were meeting the expectations of the State of Maine grant.

**Spring Harbor Hospital, Westbrook, Maine**

*Coordinator of Performance Improvement & Regulatory Affairs (October 2008 – April 2013)*

Manage hospital wide accreditation activities, including staff education, Joint Commission Accreditation surveys, Centers for Medicare and Medicaid surveys and coordination of the annual compliance review. Implement new patient data collection methods, introduce new performance improvement models and educate staff about these new processes. Collect, analyze and report on quality data, including policies, provide frequent staff presentations, and complete complex tasks on time. Participate in the development of an organization wide Clinical Microsystems performance improvement philosophy. Provide monthly orientation to all new staff about quality initiatives and risk management. Trained staff to prepare them for the Joint Commission Survey and was leader of the hospital wide Mock Survey Committee, Chair of Policy Committee, Chair of Joint Commission Readiness Committee, and member of Maine Health Quality Committee.

*Quality Management Coordinator (May 2007 – October 2008)*

Role included data collection, validation, and timely report production. Responsible for presentations to the Executive Committee and the Board. Increased the response and return rates of our data collection tools by over 30%. Assisted with accreditation and licensing compliance activities. Drafted corrective action plans, assisted with utilization review and patient grievances. Actively participated in hospital committees and trainings.

**Sweetser, Saco, Maine**

*Clinical Supervisor (April 2002 – January 2004)*

Provided individual and group supervision to a team of case managers in the Sweetser Homeless Youth Program and the Sweetser/DHS Case Management Program. Developed program and evaluated effectiveness. Participated in community coalitions and collaborated with DHS. Maintained a client caseload, hired and trained new staff. Presented HIPPA training to staff. Participated in Structural Family Therapy Training, the Child Welfare Training Institute and Case Management Wrap-Around Trainings.

*Clinical Mental Health Case Manager (February 1999 – April 2002)*

Clinical case manager within the Sweetser/DHS Case Management Program. Served an average of 16 clients (ages 0-20) who were in the custody of the Maine Department of Health and Human Services. Assessed mental health needs, secured and monitored appropriate services and evaluated progress. Developed, implemented and expanded the program from two staff to four. Collaborated with the DHS staff and other community providers. Supervised MSW students and trained coworkers. Member of Sweetser’s Continuous Quality Improvement Team.

*Crisis Unit Clinician (March 1997 – February 1999)*

Provided family and individual therapy for children in crisis, ages 6 to 17, in a short-term residential setting. Worked as a member of the team by conducting crisis assessments, completing psychosocial assessments, communicating with community providers, negotiating with insurance companies, developing discharge plans, and making referrals. Supervised interns and volunteers.

**Fair Harbor Residential Services – YWCA, Portland, Maine**

*Family Counselor and Interim Co-Director (June 1996 – March 1997)*

Responsibilities included program administration, budgeting, billing, payroll, monthly reports, staff support, co-leader of staff meetings, volunteer coordination, and program development. Provided individual and family counseling, crisis intervention, and case management to adolescent females residing in the emergency shelter and the group home. Supervised LSW level staff members and interns.

**PROFESSIONAL LICENSES AND CERTIFICATIONS**

Licensed Clinical Social Worker - LCSW, State of Maine (Active license) *(2002 – Present*). Next renewal due April 30, 2020.

Mental Health Rehabilitation Technician in the Community Certification (MHRT/C) *(2016 - Present)*

Maine specific certification for providers of community mental health services for adults with severe and persistent mental illness. Next renewal due January 31, 2021.

**TRAININGS**

Growth and Change: The Power of Positive Relationships, Maine School Counselor Association Annual Conference, Portland, Maine. November 22, 2019.

Igniting Aging Activism, Maine Wisdom Summit in Augusta. through the Maine Council on Aging (6 CE’s). September 24, 2019.

Social Morality for Social Workers: Working Together Ethically and Effectively in Bangor through NASW Maine (4 Ethics CE’s). May 31, 2019.

Understanding and Addressing Youth Gaming and Gambling Training in Waterville through CCSME (6 CE’s). May 7, 2019.

Health Care Privacy and Confidentiality for Maine Behavioral Health Agencies and Professionals in Portland through AdCare Maine (4 CE’s). March 28, 2019.

Ethical Considerations for Counseling Training through Sweetser Training Institute (4 Ethics CE’s). March 8, 2019.

8th Annual Conference of the Maine Military and Community Network in Augusta through AdCare Maine (5 CE’s). July 19, 2018.

Intimate Partner violence: From Knowledge to Action in Belfast through the University of Maine School of Social Work (12 CE’s in Domestic Violence). May 21-22, 2018.

Integrative Learning and Signature in Higher Education. Association of American Colleges & Universities, Boston, MA. March 24, 2018.

**PROFESSIONAL MEMBERSHIPS**

National Association of Social Workers and Maine NASW Chapter *(1992 - Present)*

 Continuing Education Committee Member (2013 – Present), currently Committee Chair

 Personnel Committee (2015 to 2016) including hiring committee for new Executive Director

 Board Vice President (2015 - 2017)

 Board Secretary (2013 – 2015)

 Annual Conference Committee (2010 – 2013)

 Branch A Chair for Cumberland and York County (2008 – 2013)

 Branch B member (2014 – Present)

Maine Association for Healthcare Quality (*2010 - 2012*)

**COMMUNITY SERVICE**

Mid-Maine Dolphins Parent Booster Club, Alfond Youth Center , Waterville, Maine.

* Club President (2016 – 2019); Member 2014 – 2019.

Roman Catholic Diocese of Portland, Portland, Maine *(2006 - Present)*

* Protecting God’s Children trainer. Trainer to parishioners who

will be working with children and young adults in their parishes

to identify signs of physical & sexual abuse. *(2006 - Present)*

* Member of the Corpus Christi Parish Youth Involvement

planning committee, Waterville, Maine *(2017 - 2019)*

* Faith Formation Teacher at Corpus Christi Parish, Waterville. (*2016 – 2018)*
* Faith Formation Teacher St. Maximilian Kolbe Parish,

Scarborough, Maine *(2009 - 2013)*

Waterville Women’s Club Member, Waterville, Maine *(2014 - Present)*

Winslow High School Swim Team Boosters Club President *(2015 - 2019)*

Winslow Schools Performing Arts Boosters Club Member *(2015 - Present)*

Winslow High School Soccer Boosters Club Member *(2018 - Present)*