The International SOS Medical Evacuation and Repatriation program provides:

**MEDICAL ASSISTANCE**

24-Hour Worldwide Medical Information and Assistance
SOS will arrange for the provision of medical advice over the telephone for any Member calling an SOS alarm center. It must be noted that a telephone conversation, even with the local attending physician, cannot establish diagnosis or treat as advised or by the attending physician.

Medical & Dental Referrals
SOS will provide the Member with names, addresses, telephone numbers and if requested by a Member if available, office hours for physicians, hospitals, clinics, dentists and dental clinics (collectively referred to as "Medical Service Providers") within the area where the Member is located. SOS will assist Members with the arrangement and confirmation of appointments with Medical Service Providers in accordance with arrangements, post appointment communications and follow up with Members. These recommendations are based upon the best judgment of SOS and its knowledge of the local conditions and availability of medical services at the geographic location involved. SOS does not guarantee the quality of the Medical Service Provider nor shall SOS be liable for any consequences arising out of or by the services provided by the Medical Service Providers. The final selection of Medical Service Providers shall be the responsibility of the Member.

Emergency Evacuation
SOS will arrange and pay for the ordinary and necessary expense of air and/or surface transportation, medical care during transportation, communications and all usual and customary ancillary charges incurred in moving and transporting a Member to the nearest hospital where appropriate medical care is available, which may be a location other than the Member’s Home Country. SOS will arrange and pay, at its sole discretion, to determine whether the Member’s condition is sufficiently serious to warrant medical evacuation, the location to which the Member will be evacuated and the means or method by which such evacuation or repatriation will be carried out. In making such arrangements, SOS may consider all relevant circumstances including, but not limited to the Member’s medical condition, the degree of urgency, the Member’s fitness to travel, the availability of medical services, weather conditions and travel distance in determining whether transportation will be provided by private medically equipped aircraft, helicopter, regular scheduled flight, rail or land vehicle. Transportation shall be carried our under constant medical supervision, unless otherwise approved by an SOS physician.

Repatriation of Mortal Remains
SOS will arrange and pay for all reasonable and necessary expenses for transporting the Member’s mortal remains from the place of death to the Member’s Home Country, or, if requested by a family member or legal representative and with SOS prior written approval, SOS will arrange and pay for the reasonable and necessary expenses for local burial at the place of death outside the Member’s Home Country, such expenses not to exceed the cost to repatriate the Member’s mortal remains from the place of death to the Member’s Home Country.

Medically Supervised Repatriation
SOS will arrange and pay for the ordinary and necessary expenses to transport the Member to his/her Home Country for subsequent in-patient hospitalization or rehabilitative treatment, following a medical evacuation where the Member is transported to a place outside his/her Home Country. SOS reserves the right, at its sole discretion, to determine whether the Member’s medical condition is sufficiently serious to warrant medical evacuation, the location to which the Member will be evacuated and the means or method by which such evacuation or repatriation will be carried out. In making such arrangements, SOS may consider all relevant circumstances including, but not limited to the Member’s medical condition, the degree of urgency, the Member’s fitness to travel, airport availability, weather conditions and travel distance in determining whether transportation will be provided by private medically equipped aircraft, helicopter, regular scheduled flight, rail or land vehicle. Transportation shall be carried out under constant medical supervision, unless otherwise approved by an SOS physician.

Medical Monitoring
SOS will monitor the Member’s condition if hospitalized or maintained and keep the Member’s family informed with the agreement of the Member.

**PERSONAL ASSISTANCE**

Legal Referrals
SOS will provide the Member with names, addresses, telephone numbers and if requested by a Member and if available, office hours for lawyers or legal practitioners within the area where the Member is located. These recommendations are based upon the best judgment of SOS and its knowledge of the local conditions and availability of legal services at the geographic location involved. SOS does not guarantee the quality of the legal advice nor shall SOS be liable for any consequences arising out of the services provided by the lawyer or legal practitioners. The final selection of the lawyer or the legal practitioner shall be the responsibility of the Member.

Lost Document Advice & Assistance
SOS will assist Members who have lost important travel documents (e.g. passport, credit cards) by providing instructions for recovery or replacement.

Embassy & Consular Information
SOS will provide Members with contact information for embassies and consulates worldwide.

Emergency Personal Cash
SOS will provide the Member with an emergency cash advance subject to SOS first securing funds from the Member or the Member’s family.

Medical Expense Guarantee
SOS will guarantee and pay as agent for the Member for all costs associated with a Member’s in-patient or outpatient medical care subject to SOS first securing funds from the Member or the Member’s family. SOS will monitor and provide medical evaluations of the Member’s condition and total cash expenses when hospitalized.

Emergency Translation & Interpreter Services
In the event of an emergency situation, SOS will provide personal telephone translation services and referrals of interpreter services through its Alarm Center Network. A fee is charged if personal presence or customized services are required.

**PROGRAM FEES**

<table>
<thead>
<tr>
<th>Year</th>
<th>Member Only</th>
<th>Member &amp; Spouse</th>
<th>Member &amp; Child</th>
<th>Member &amp; Family</th>
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**ENROLLMENT**

Enroll Online:
www.internationalosos.com/visitorusa

Benefits of Enrolling Online:
- Enrollment can be completed in a matter of minutes
- Coverage begins 24-hours after enrollment
- Instant access to your Membership Number
- Instant Membership Card

Enroll via Mail:
Complete the Enrollment Form and return it with your check or money order made payable to:

International SOS Assistance, Inc.

You will receive your Membership Card by mail.

**MEMBERSHIP CARD**

Keep your Membership Card with you at all times in the event that an accident or illness requires immediate attention.