

MATTHEW L. RYCKMAN

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EXPERIENCE

MAY 2015 – AUGUST 2016

CUSTOMER SERVICE ASSOCIATE, HOME DEPOT

- Processing returned and defective items.
- Training new associates in the Customer Service department.
- Assisting customers with locating the various supplies needed for their projects.

SEPTEMBER 2011 – AUGUST 2015

ASSISTANT MANAGER OF CUSTOMER SERVICE, HANNAFORD BROS. CO.

- Hiring and scheduling labor for the Customer Service Department.
- Training new supervisors and managers at various stores throughout the district.
- Managing cash office operations and ensuring bookkeepers balance accounts properly.

EDUCATION

MAY 2020 (ESTIMATED)

BACHELOR OF ARTS, UNIVERSITY OF MAINE, ORONO

Majors: Mathematics; History

GPA: 3.85 (4.0 scale)

Academic Honor Societies: Phi Beta Kappa, Pi Mu Epsilon, Phi Alpha Theta, and Phi Kappa Phi

DECEMBER 2017

ASSOCIATE OF ARTS, EASTERN MAINE COMMUNITY COLLEGE

Major: Liberal Studies

GPA: 3.71 (4.0 scale)

Academic Honor Societies: Phi Theta Kappa

INTERESTS AND ACTIVITIES

- Hirosaki, Aomori, Japan: Hirosaki University Summer 2019 program participant.
- Beginner level conversational and written Japanese. I have been studying the Japanese language for approximately three years at the university level.
- University of Maine Classical Guitar Ensemble member.