



# Apps, cookies & conversation

Daily life and services  
to help you succeed  
outside class

# Your presenter: Deb Bell



## **UMaine Class of 2001 (B.A. in Journalism)**

Assistant Director of Marketing, Auxiliary Enterprises

- Fun fact: I've worked in several Aux Units:
  - UMaine Dining as a student
  - Printing Services as a new graduate
  - Now Aux Enterprises as their main communicator!
- My husband is a three time graduate of UMaine (Bachelor's degree in music ed and two master's degrees)
- I lived on campus all four years when I attended UMaine
- We are owned by a rescue greyhound named Buddy (shown), two adopted cats and two hives of bees
- I live locally and love to travel and garden
- I am also a photographer and graphic designer

# On behalf of Auxiliary, we're glad you're here!



# Auxiliary Enterprises at UMaine

## **We care for students:**

- When they set up and use their **Mobile MaineCard**
- When they **live in our residence halls**
- When they use **FREE streaming and Wi-Fi** in their hall
- When they **stop in to get a package**
- When they **pick up course materials or shop** at University Bookstore or Bear Necessities Fan Shop
- When they **dine with us**
- When they **park on campus**
- When they **have something printed** on campus beyond a copy machine
- When they need to **see a provider** at Northern Light Primary Care, University of Maine

**We are here to care for your family and friends as well. Let's talk about some of the things students (and you) will use most!**



Enter  
to win!

## But first...

Did you stop on the third floor of CCA today? All of our services students use regularly are there!

*Have your NSO passport stamped then head to University Bookstore to get your entry slip and enter to win!*

### Welcome!

Welcome to New Student Orientation. The services found inside this booklet are ones you'll use in your everyday life.

We've included QR codes for your reference along with contact information so that you can quickly scan and get to what you need. Use the map in the middle of this booklet to help you find locations you'll need for Orientation. The official parking map is available online in the Sidekick app.

We want to encourage you to visit each very important resource with a reward!

#### Get stamps, get rewards!

1. Stop by each table on the third floor and get a stamp in this passport during the first.
2. Get into the University Bookstore and get your entry slip.
3. Stop into the University Bookstore and get your prize package.



Auxiliary Enterprises  
unswine.edu/auxenterprises

- To do:
- Visit and bookmark or download *UMaine Sidekick*.
  - Scan the QR code below, and follow the instructions.



iPhone



Android

For help and more information go to the *UMaine Sidekick* section of the booklet (next page)



# UMaine-related Apps

*From the classroom to dining to having fun — there's an app for that!*





# UMaine Sidekick

*A campus companion for all of your devices*

UMaine Sidekick is your campus companion to the University of Maine available for all devices.

**No downloadable app required!**



## Get the Sidekick

Scan the QR code or visit this website:  
[umaine.edu/auxenterprises/umaine-sidekick](http://umaine.edu/auxenterprises/umaine-sidekick)

# Come on, get appy with us:

## *Transact (ID) & Safety*

### Transact Mobile App

Scan the QR code or visit this website:

[tdx.maine.edu/TDCClient/2624/Portal/KB/ArticleDet?ID=139091](http://tdx.maine.edu/TDCClient/2624/Portal/KB/ArticleDet?ID=139091)



### Black Bear Safe

Scan the QR code or visit this website:

[umaine.edu/police/crime-prevention/black-bear-safe](http://umaine.edu/police/crime-prevention/black-bear-safe)





# Come on, get appy with us

*Food*

## Grubhub

Scan the QR code or visit this website:

Also access link at [umaine.edu/mainecard/grubhub](https://umaine.edu/mainecard/grubhub)



## Everyday App

Scan the QR code or visit this website:

<https://everyday.sodexo.com/>



# Come on, get appy with us:

*Things to do!*

## Black Bear Nation

Scan the QR code or visit this website:  
[goblackbears.com/sports/2020/8/18/app](http://goblackbears.com/sports/2020/8/18/app)



## involveME

Scan the QR code or visit this website:  
[umaine.edu/studentinvolvement/involveME/](http://umaine.edu/studentinvolvement/involveME/)



# Come on, get appy with us:

## *Academics*

### **Brightspace Mobile App**

**Scan the QR code or visit this website:**  
[maine.edu/early-college/resources/brightspace-app](http://maine.edu/early-college/resources/brightspace-app)



### **Navigate**

**Scan the QR code or visit this website:**  
[umaine.edu/navigate/students/](http://umaine.edu/navigate/students/)



# Get a little help from friends...

**Student Success Hub:** [umaine.edu/studentsuccesshub](https://umaine.edu/studentsuccesshub) (a site FULL of links to important campus resources)

**Residence Life (a division of student life):** [umaine.edu/reslife](https://umaine.edu/reslife)

**Student Accessibility Services:** [umaine.edu/studentaccessibility](https://umaine.edu/studentaccessibility)

**Student Employment:** [umaine.edu/studemp](https://umaine.edu/studemp)

**Counseling Center:** [umaine.edu/counseling](https://umaine.edu/counseling)

**Commuter & Non-traditional Student Programs (commuter lounge):** [umaine.edu/cntsp/lounge](https://umaine.edu/cntsp/lounge)

**Center for Student Involvement:** [umaine.edu/studentinvolvement](https://umaine.edu/studentinvolvement)

**University Police:** [umaine.edu/police](https://umaine.edu/police)

**Campus Eyes Anonymous Reporting:** [umaine.edu/police/campus-eyes](https://umaine.edu/police/campus-eyes)

**Title IX services:** [umaine.edu/titleix](https://umaine.edu/titleix)

**Office of Diversity and Inclusion:** [umaine.edu/diversity-and-inclusion](https://umaine.edu/diversity-and-inclusion)

**International Programs:** [umaine.edu/international/home-old/about-oip](https://umaine.edu/international/home-old/about-oip)



*Great! Where are we going?*

# About our services

## Food:

- Dining Halls: Hilltop Dining, York Dining
- Retail:
  - Wells (fall): Wells Dining, Eat>Now Market
  - Union: Bear's Den, Union Central, Starbucks (fall)
  - Fogler Library: Costa Coffee & Vicki Vending Machines in the Oakes Room
  - Ferland: Quick Byte

## Shopping:

- Union: University Bookstore
- Alford Arena: Bear Necessities Fan Shop

## Residence Hall groups (Green):

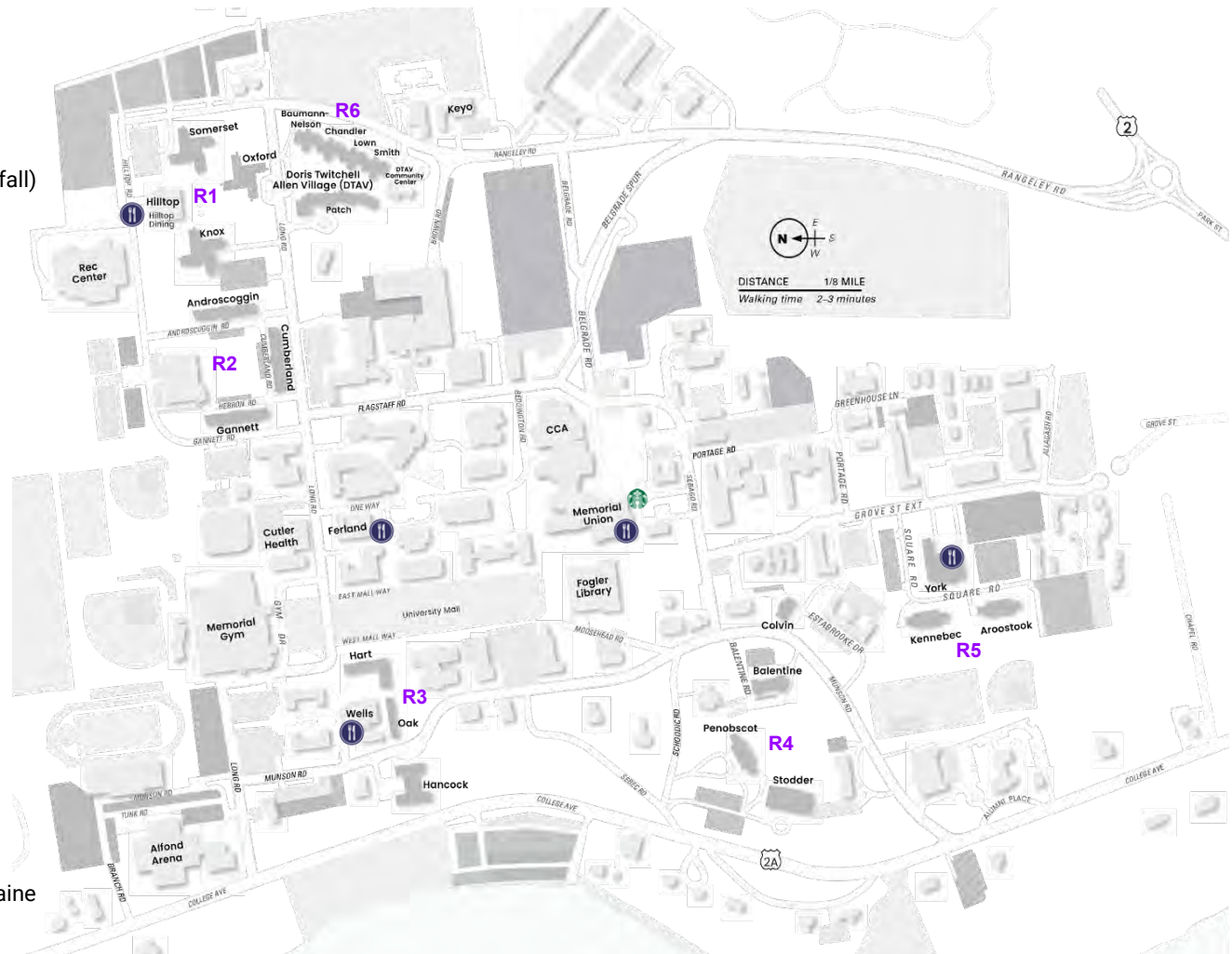
- **R1:** Somerset, Oxford, Knox Halls
- **R2:** Androscoggin, Cumberland, Gannett Halls
- **R3:** Hart, Oak, Hancock Halls (H2O)
- **R4:** Balentine, Penobscot, Colvin Halls
- **R5:** York, Kennebec, Aroostook, Stodder Halls
- **R6:** Doris Twitchell Allen Village, Patch Hall

## Services:

- DTAV Community Center
  - Parking Services
  - MaineCard
- Hilltop: Housing Services
- Union: Package & Postal Center (Bookstore)
- Keyo Building
  - Printing Services
  - Mailing Services

## Healthcare:

- Cutler Building:
  - Northern Light Primary Care, University of Maine
  - University Volunteer Ambulance Corps



# MaineCard 101

UMaine is a mobile first campus. Students will be enrolled in Mobile MaineCard.

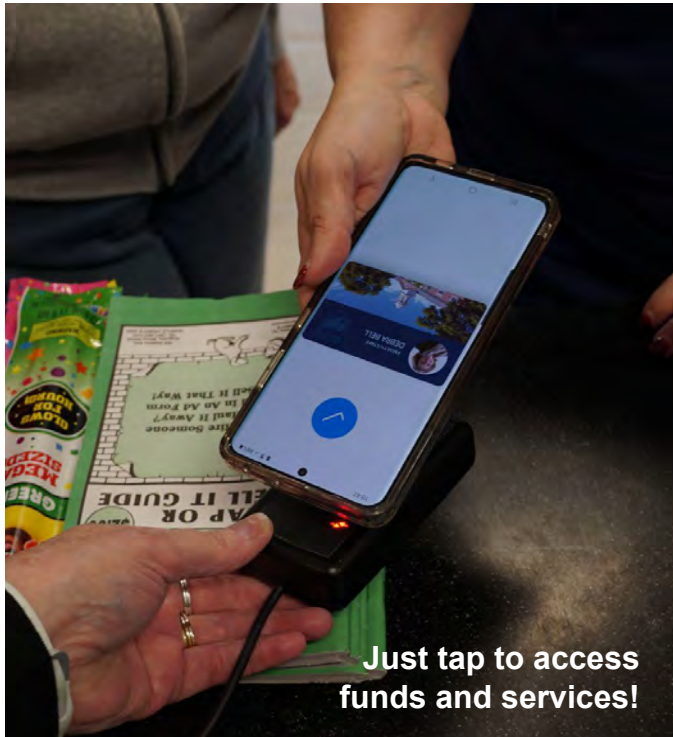
**What if my phone is dead?**

- The NFC chip in the phone should still work to unlock doors. UMaine Police or Res Life staff can help students.

**Mobile MaineCards use multi-factor authentication**

**What if I get a new phone? Will everything transfer?**

- We suggest timing your awesome new phone purchase with when the office is open for any troubleshooting transferring apps and credentials.



**Just tap to access funds and services!**

## **Gift idea:**

A mobile charger or power bank and charging cords for your student's bag. The Bookstore has some available for sale. These start at about \$20.

# Mobile MaineCard

[umaine.edu/mainecard](http://umaine.edu/mainecard) | DTAV Community Center

[umaine.edu/mainecard/mobile](http://umaine.edu/mainecard/mobile) | [umaine.edu/mainecard/funds](http://umaine.edu/mainecard/funds)



## Black Bear Bucks accepted:

### On Campus:

- UMaine Dining locations (13% discount)
- University Bookstore/Bear Necessities Fan Shop
- Maine Bound Adventure Center
- Collins Center for the Arts
- Copies in the library and at select on-campus printers

### Off Campus:

- Alltown Market (food, non-alcoholic beverages, gasoline)
- Dysart's Travel Stop in Orono (food, non-alcoholic beverages, gasoline)
- Aroma Joe's
- Five Guys
- Hannaford, Old Town
- Pepper's Landing
- Thai Orchid
- Grubhub



# Where students live

UMaine has 18 on-campus residences for students

See room and hall details at [umaine.edu/housing/residence-halls](https://umaine.edu/housing/residence-halls) to see the specifics about your hall!



*Student in a Knox Hall room, 2023*



Housing  
Services

**Don't forget to pay your  
\$75 housing deposit**

**Room assignments  
released starting July 15**

## Facts:

- Secure 24/7 entry to hall and room with Mobile MaineCard
- Free Wi-Fi, streaming and laundry
- Hall maintenance & custodial services
- Mailboxes in lobby for letter mail
- Packages delivered to Package Center located in University Bookstore
- Amazon packages can be delivered to Vidal or Jak package hubs
- Halls do not have kitchens, but do have microwaves for use

# Laundry is FREE at UMaine

(Just pay for detergent and dryer sheets)

[LaundryConnect](https://laundryconnect.net)

Laundry Connect™

UNIVERSITY OF  
MAINE



Get notified when your cycle is complete!

To view your real-time Laundry Room status, scan the QR Code:  
or go to [laundryconnect.net](https://laundryconnect.net) and enter your Location ID:



MaineO

automatic laundry  
superior service solutions

Machine	Size	Status
Washer 1	Frontload Washer	Available
Washer 2	Frontload Washer	Available
Washer 3	Frontload Washer	Available
Washer 4	Frontload Washer	Available
Washer 5	Frontload Washer	Available
Dryer 6	Stack Dryer	Cycle Finished
Dryer 7	Stack Dryer Upper	Cycle Finished
Dryer 8	Stack Dryer Lower	Cycle Finished
Dryer 9	Stack Dryer Upper	Available
Dryer 10	Stack Dryer Lower	Available

Send a service message  
Report any issues straight to us

# Wireless Wi-Fi and streaming are FREE for residents!



Get details:

[umaine.edu/housing/internet-streaming/](http://umaine.edu/housing/internet-streaming/)

# Package & Postal Center

University Bookstore, Memorial Union | Monday–Friday, 8:30 a.m.–4:30 p.m.



## Let's send mail to Bananas

**Name:** Bananas T. Bear  
**Hall & Room:** Androscoggin Hall, Room 101  
**City, State, Zip:** Orono, Maine 04469

**Failure to address mail correctly can result in delays or even the return of the package.**

**The Package Center accepts cash or check only.**

**Pro tip #1: Need the package sorted first?** Send it Priority Express! Packages are not processed or delivered to the center on weekends.

**Pro tip #2: Find your address online.** UMaine's residence hall web pages have the **mailing** addresses and **physical** addresses for each hall on them!

# Amazon hubs!

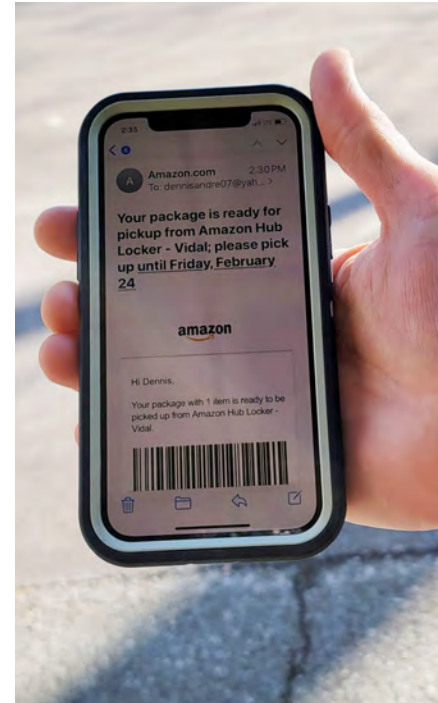
Located outside Hilltop Commons and inside Memorial Union by Wade Center



**Amazon Hub: Vidal  
(Hilltop facing Long Road)**



**Amazon Hub: Jak  
(Union next to Wade Center)**



# University Bookstore & Tech Center

Memorial Union, lower level | Monday–Friday, 8 a.m.–4:30 p.m. | [umaine.edu/bookstore](http://umaine.edu/bookstore)



## Official UMaine gear

Grab an official hoodie, tee, jacket or hat and look stylish — that goes for family and pets too!

## Tech Center

- **We have your college computer recommendations!**
- Offering Apple and Dell computers and tablets
- Add a protection plans
- Accessories and extras available
- On-site repairs, warranty work and data recovery
  - Loaner computers available during your repair timeframe

# University Bookstore

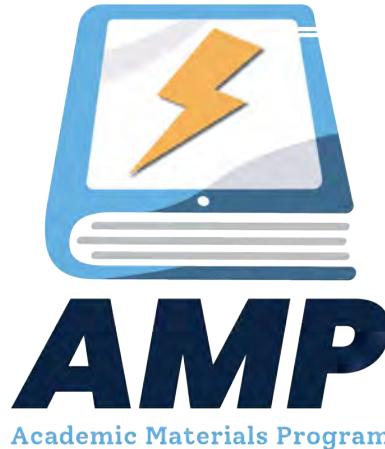
Memorial Union, lower level | Monday–Friday, 8 a.m.–4:30 p.m. | [umaine.edu/bookstore](http://umaine.edu/bookstore)

**Did you know: The average cost of course materials at UMaine is \$500 per semester?**

**UMaine’s changing that...**

**Get “AMP”ed for reduced materials costs**

- The Academic Materials Program (AMP) will offer students a predictable flat fee of \$239.99 for all required course materials, including kits.



**When will charge be applied?**

July student bill “AMP Course Material”

**How do I pay?**

Part of your student bill with any form of payment accepted by UMaine

**Do I have to participate?**

No, but we recommend reviewing your required book list before deciding to opt-out

**What’s included?**

All required course materials in digital or print format. Print materials and course kits will be available to pick up at University Bookstore

**How do I access digital materials?**

Students will use their Brightspace account

**Details at:**

**[umaine.edu/amp-course-materials](http://umaine.edu/amp-course-materials)**

# Bear Necessities Fan Shop

Open Tuesday–Friday, Noon–4 p.m. & during home ice hockey & football games  
[goblackbears.com/shop](http://goblackbears.com/shop) | Alford Sports Arena



**Gear for UMaine sports fans of all ages**





# Dining on campus

**UMaine Dining provides a wide range of dining options, plus cute robots!**

**2 dining halls open continuously**

- **Hilltop Dining (north campus)**
- **York Dining (south campus)**
- **Kiwibots will deliver from retail and dining halls**

**Campus market: Eat>Now (open 24/7 at Wells Dining)**

**Retail dining:**

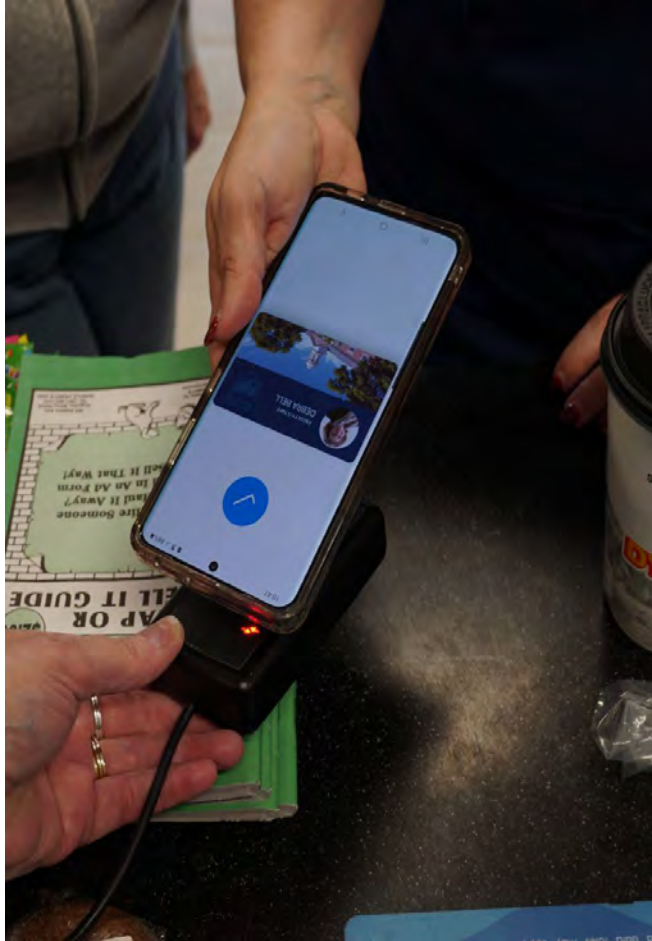
- The Bear's Den in Memorial Union has a diverse food court
- Wells Dining Center (opening in August) will feature pub favorites like burgers and wood-fired pizza

**But what about the coffee?**

- Fully-licensed **Starbucks** opens in August and will be located in the Class of 1944 Bear's Den in Memorial Union
- Grab a quick cup from **Quick Byte** in Ferland Engineering
- **Costa Coffee** & Vicki Vending available in the Oakes Room

## **Meal plan support**

Unlimited & H2O meal plan holders also have a Kiwibot subscription included in their meal plan.



# Maximize your meal plan

**Our nutritionist, Krista Niezelski, can help you maximize your meal plan and make healthy choices**

**Reach out if:**

- You have a meal plan
- You have a special diet or allergies
- You need help navigating dining on your own

**How do I choose the right meal plan?**

- Do you need extra Meal Plan Dollars (flex cash) or are the dining halls are the best choice?
- Change your meal plan once in the first six weeks of the semester

**Try a little of everything**

- Test both dining halls
- Use the Kiwibots or to-go meals as options for days when you need a break or want variety
- Use Meal Exchanges at the Bear's Den weekly to shake up your dining routine

# Parking & Transportation Services

umaine.edu/parking | DTAV Community Center

**Parking passes are required for parking on campus, even for visitors.**  
**Passes available at Parking Services for \$50.** Join the waitlist if you're planning to bring a car. Cars are not necessary if you're living on campus!

Get visitor passes at Parking when open and at University Police after hours or on weekends.

## Where do you park?

- Resident students: **RED lots**
- Commuter students: **BLACK lots**
- Obey all parking rules & lot signs
- Park between white lines
- If someone is parked in your lot illegally, let us know
- Always display your pass facing out



## Info on snow removal and lot closures

Texted, emailed and posted at res halls and on social

**Note:** Winter parking ban in effect Nov. 1–May 1

# Parking & Transportation Services

umaine.edu/parking | DTAV Community Center



## Did you know:

Show a MaineCard/Mobile MaineCard and ride the Bangor Area Transportation buses for FREE.

Public transportation info here:

[umaine.edu/parking/public-transportation/](https://umaine.edu/parking/public-transportation/)

You can register a bicycle at University Police:

[umaine.edu/parking/bicycle-registration](https://umaine.edu/parking/bicycle-registration)

## Jumpstarts, emergencies and assistance

Parking and UMaine Police can assist campus motorists with issues.

### For support:

- Parking Services: Monday–Friday, 8 a.m.–4 p.m. [207.581.4047](tel:207.581.4047)
- UMaine Police: Monday–Friday after 4 p.m. and weekends, [207.581.4040](tel:207.581.4040)



## Hours:

Monday–Friday, 8 a.m.–5 p.m.



Primary Care  
207.581.4000

A practice of Northern Light  
Eastern Maine Medical Center



No Smoking



No Weapons



Accessible  
Entrance

# Northern Light Primary Care, University of Maine

[northernlighthealth.org/EMMCUMaine](http://northernlighthealth.org/EMMCUMaine)

## Services offered:

- Primary care services
- Allergy shots
- Acute care
- Chronic care management
- Physical exams
- Women's health
- Physical therapy
- On-site lab

## Not offered:

- On-site pharmacy

## Help after hours:

- Call 207.581.4000 to talk with a nurse or to speak with an on-call provider
- For emergencies, call 911. During the academic year, University Volunteer Ambulance Corps provides emergency care and transportation



# University Volunteer Ambulance Corps

[umaine.edu/uvac](http://umaine.edu/uvac)

**Emergency on-campus care & transport**

**State-of-the-art equipment**

**Will train new team members**

**Anyone can apply to join**

**UMaine is a HeartSafe community**

**UVAC oversees the AEDs on campus**

**Provides CPR training**

**Join a team that has fun saving lives!**



**Did you enter a drawing  
to win cool stuff?**

Printing Services table,  
3rd floor CCA,  
Info Fair!

# Printing Services

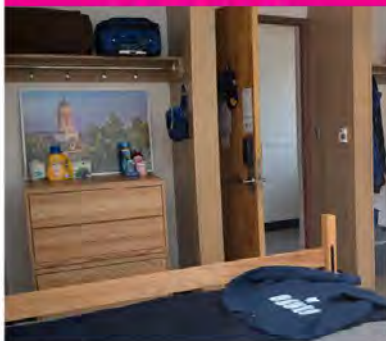
[umaine.edu/printing](http://umaine.edu/printing) | Keyo Building

## Creativity



- Stickers & bumper stickers
- Window clings
- Customized gifts
- Ceramic mugs & steins

## Art and decor



- Posters
- Wall clings
- Mounted prints
- Fine art prints

## Student organizations



- Copies: Black/color ink
- Lawn signs
- Brochures and promo items
- Banners

## Get started with us!

### Order online

[umaine.edu/  
printing/  
place-an-order](http://umaine.edu/printing/place-an-order)



### Get an estimate

[umaine.edu/  
printing/  
get-an-estimate](http://umaine.edu/printing/get-an-estimate)



**Email:** [um.printing@maine.edu](mailto:um.printing@maine.edu) | **Phone:** 207.581.3767

## Payment methods:

- Cash, check, credit/debit card
- Black Bear Bucks



**Pick up on campus at Keyo Building**

The University of Maine is an equal opportunity/affirmative action institution.

**What questions do you have  
about these services at UMaine?**



# My gift to you today

Because this is a LOT of information,  
this presentation will be available at

[umaine.edu/auxenterprises/new-student-orientation](https://umaine.edu/auxenterprises/new-student-orientation)

Any questions, please reach out to me  
at [debra.bell@maine.edu](mailto:debra.bell@maine.edu)