

MaineCard Services Announces New MaineCard

New MaineCard: Starting in June 2016



Classic MaineCard: No longer issued but current Classic MaineCard still valid.



BOTH MaineCard will be accepted. Each cardholder's privileges and access will remain the same.

1) **MaineCard Services announcing new MaineCard**

Starting this summer the MaineCard will undergo a transition. New MaineCards (with Black Bear logo) will be issued to new students during summer student orientation and this fall and any new faculty and staff hired after June 16, 2016. After this date the classic MaineCard (with Stevens Hall) will no longer be issued to members of the UMaine community.

2) **Why is the MaineCard changing?**

Due to new technology, the new cards will have near field communication technology which basically means for some services, swiping of cards will not be necessary: instead, a tapping or hovering over the reader will only be necessary. This cost effective initiative means less wear and tear on not only the MaineCards themselves, but the card reading equipment that required swiping.

3) **Who does it affect primarily?**

The new tapping technology of the new MaineCard affects mostly resident students at the moment for activities such as entrance into their resident hall buildings, entrance to dining locations and access to meal plans, and paying for laundry facilities in the residence halls and copy machines on campus.

As technology keeps improving over time and it offers efficient and secure services, there may be other places where the tapping technology may be applied in the future that may affect not just students but more of the faculty and staff as well.

4) **UMaine departments and services**

On-campus departments and services that utilize the MaineCard as an ID, entrance to buildings, access to services, privileges and purchases on a consistent basis will need to tell the staff about the new MaineCard and how **BOTH the new and classic MaineCards will be accepted wherever you use them now.**

- 5) **Who will get the new MaineCard?**
Anyone new to the UMaine campus community will be issued the new MaineCard. This includes all enrolled students (full- & part-time, resident or commuter, and all new faculty and staff members).
- 6) **When are the new MaineCards being issued?**
New MaineCards will be issued starting with new students during student orientation, this fall and any new faculty and staff hired after June 16. After this date classic MaineCard will no longer be issued.
- 7) **I already have a valid classic MaineCard. Can I keep it and will it do the same things as before?**
Yes. The good news is your classic MaineCard will still be good at the present time. If you're happy with your classic MaineCard, you can keep it.
- a) **Current faculty and staff**
Most faculty and staff will probably not need to get a new MaineCard. All the current privileges on their MaineCards will not be affected and can be used like before (Fogler Library, New Balance Student Rec Center, access to Black Bear Bucks on and off campus, etc.).
- b) **Current students**
All current students are encouraged to upgrade to the new MaineCard since most of the services with the new technology affect them the most. Any current resident students can get a free upgrade to the new MaineCard with the exchange of their valid classic MaineCard for a limited time.
- 8) **Can I get a new MaineCard even if I currently hold the classic MaineCard?**
Yes, faculty, staff and commuter students can get a new MaineCard with the exchange of your valid classic MaineCard and a nominal fee of \$5.
- 9) **And if I lose either new or classic MaineCard?**
Any current MaineCard holder who loses their MaineCard will automatically receive the new MaineCard in addition to the replacement fee of \$20.
- 10) **Can I punch a hole in the new MaineCard like I did with the classic MaineCard?**
When you receive the new MaineCard, it is very important NOT TO PUNCH HOLES into the card. Some card holders like to punch a hole in the corner and put on key chain or the like. Holes will damage the internal technology of the new MaineCards and will not work.
- 11) **Any additional questions, comments or concerns?**
Please visit the MaineCard Services website umaine.edu/mainecard
Call MaineCard Service Center at 207.581.CARD (2273)
Email us at um.mainecard@maine.edu
Visit us at the MaineCard Service Center, 130 Memorial Union, 7:30 a.m. to 4 p.m.

From MaineCard Services (a unit of Auxiliary Services)