To develop job descriptions for advisors and advisee to ensure people understand the role and expectations.
- To continue to move forward with the use of internet and classroom learning.
- To hire new full-time tenure track faculty to replace those leaving.

The external review of UMA's bachelor's degree in Public Administration was conducted in spring of 2010, and the outcomes of this activity are even more relevant with the possibility of new collaborative relationships within the UMS. A synopsis of the team's recommendations follows:
- The program needs better and more accurate information to move forward.
- Internships need to be reconsidered to find alternative models that suit students who work and do not have time for traditional internship formats.
- Efforts should be made to consider integrating new developments in administration in the curriculum.
- Promotion and recruitment efforts need to be ramped up... The program should be educating the public that large numbers of state and local administrators will be retiring soon, and that these public sector jobs offer the chance to serve the public with decent pay, good benefits, and steady employment.
- The staffing situation needs to be expanded with the addition of a full time third faculty member... With an expanded faculty it would be possible to explore new technologies for delivering courses to students who face geographic and time constraints.
- The program should consider developing a special set of outreach workshops/lectures for PA students as well as the broader community in conjunction with state officials and other collaborators...

By the end of 2011, all UMA programs will have gone through their program reviews under the new guidelines. Once this cycle is complete, all programs will be on a five-year rotation of review, except nationally accredited degrees, which will be done according to their accrediting agencies’ standards and schedules. Please see the Program Review Schedule for 2011-2021.

Nationally Accredited Programs
BS in Nursing. In January 2009, UMA began offering courses in the Bachelor of Science in Nursing. An accreditation timetable for this program has not yet been established by the NLNAC. UMA hired a full-time PhD faculty member, and course development for this program is ongoing.

AS in Veterinary Technology. The program submitted its biennial report in fall 2009, with its re-accreditation scheduled for 2013. UMA hired a new full-time faculty member to fill the position vacated by the previous coordinator.

AS in Medical Laboratory Technology. This program, in collaboration with University of Maine at Presque Isle, has submitted its re-accreditation report, and the National Accrediting Agency for Clinical Laboratory Sciences (NAACLS) has conducted its most recent site visit. UMA hired a new full-time faculty member to fill the position vacated by the former coordinator.

Certificate in Dental Assisting. Dental Assisting received approval in June 2010 to develop an Associate Degree in Dental Assisting, effective spring 2011.