Welcome to the University of Maine. Below are some vital items to complete before coming to the University of Maine, along with contact information for the different departments. Please don’t hesitate to contact the Admissions Office, 207.581.1561, should you need further assistance.

MAINESTREET

- **MaineStreet**: All students accepted to UMaine are expected to regularly check their maine.edu email account and use the MaineStreet Portal (umaine.edu/mainestreet) to receive important information, such as financial aid and student billing. If you did not activate UMS accounts when you applied, you must activate them now, following the instructions included in your acceptance letter. If you are having difficulty accessing MaineStreet, please call the University Technology Service Center, 207.581.2506, or visit the Help Center in Shibles Hall.

- **FirstClass**: As a UMaine student, you are also provided a FirstClass email account. FirstClass is UMaine’s internal email and conferencing system. To activate your FirstClass account and download the client software, go to umaine.edu/firstclass using your MaineStreet ID and password. If you need assistance activating or accessing your FirstClass email account, please call the University Technology Service Center, 207.581.2506, or visit the Help Center in Shibles Hall.

ACADEMICS

- **Enrollment Deposit**: Complete and return the confirmation form (that came with the acceptance letter), including the $150 enrollment deposit, to the Admissions Office at Chadbourne Hall. Upon receipt of the confirmation deposit, the new student information will be mailed. (For more information: 207.581.1561; umaineadmissions@maine.edu.)

- **Final Transcripts**: UMaine must receive a final transcript showing completion of current academic work, as well as the date of your high school graduation. Final transcripts can be submitted to the Admissions Office at Chadbourne Hall. For more information: 207.581.1561; umaineadmissions@maine.edu.

- **Math Placement Exam**: The Math Placement Test will be available 24 hours after you activate your MaineStreet account. Go to courses.maine.edu and login using your MaineStreet ID and password. Make sure the pop-up blocker in your browser is turned off. Find the UM Placement Test section and click the link. On the Enrollment page, click Submit. Read the Math Placement Information and Examination Directions and begin. For assistance, please call the University Technology Service Center, 207.581.2506, or visit the Help Center in Shibles Hall.

- **Class Schedule and Advising**: View class schedules by logging onto MaineStreet. For questions about your class schedule and/or academic advising, contact or visit the appropriate college or program below. Please call ahead of time if planning to visit the college or program. If you are unsure of your college or program, please contact 207.581.1561.

  - College of Education and Human Development 207.581.2441
  - College of Engineering 207.581.2217
  - College of Liberal Arts and Sciences 207.581.1954
  - College of Natural Sciences, Forestry, and Agriculture 207.581.3206
  - Explorations and Foundations 207.581.1830
  - Honors College 207.581.3263
  - Maine Business School 207.581.1968
  - School of Engineering Technology 207.581.2340
Transfer Credits: Transfer credits are awarded and posted on MaineStreet after admissions. For questions about transfer credits, please email the Office of Student Records, transfer.evaluations@umit.maine.edu, or visit the Student Records Office, Wingate Hall.

Student Consent Form: In compliance with the Family Educational Rights and Privacy Act (FERPA) of 1974, the University of Maine will not release student grades, schedules or financial aid information to parents, spouses or others unless written permission is given by the student. The form is online (studentrecords.umaine.edu). For more information, please contact the Office of Student Records, 207.581.1290 or visit the Office of Student Records, Wingate Hall.

Academic Support Services: Be sure to visit umaine.edu/fye/resources to check out the various academic support services to help make your first-year experience a success.

MONEY MATTERS

Student Financial Aid: For financial aid questions, please call 207.581.1324, visit the Student Financial Aid Office, Wingate Hall, or go online (umaine.edu/stuaid).

Student Employment: If you are looking for a job on campus in the fall, go to umaine.edu/studemp or contact Student Employment, 207.581.1349, in Wingate Hall.

Bursar’s Office: For student billing questions, please visit the Bursar’s Office, first floor of Alumni Hall, or call 207.581.1521.

STUDENT SERVICES

MaineCard: Your MaineCard is the one card you will want to have with you at all times at UMaine. This is your University identification card — and your connection to many important services, facilities and features. To obtain a MaineCard, visit the MaineCard Service Center in the Memorial Union. Be sure to bring a photo ID, such as your driver’s license, state ID or passport. For more information, please call the MaineCard Service Center, 207.581.2273.

University Bookstore: University Bookstore is UMaine’s source for faculty-approved textbooks, course packets, room items, apparel, gifts and supplies. It strives to obtain as many used books as possible to save students money, and continues to expand its textbook rentals and e-book offerings. Use the bookstore’s tech center to fulfill computer, technology and audio needs, or access tech repairs. UMaine students and employees receive a discount on desktop and laptop computers. Make a textbook reservation online at umaine.edu/bookstore.

Parking and Transportation: If you plan to bring a car on campus, you will need to purchase a parking permit and familiarize yourself with UMaine parking rules and regulations. Parking permits can be purchased online (umaine.edu/parking). For more information, please call Parking and Transportation Services, 207.581.4047, or visit Parking Services, DTAV Community Building.

Cutler Health Center: Cutler Health Center provides professional, quality health care services on campus via Eastern Maine Medical Center. Services include allergy shots, acute and chronic care management, physical exams, women’s health, physical therapy, massage, and on-site laboratory and X-ray services. For more information about Cutler Health Center and medical insurance procedures: 207.581.4000; umaine.edu/cutler.

Immunization: Submitting your immunization records is mandatory. The university must receive your immunization records before the start of the semester or you will not be able to enroll in classes. For more information on immunization requirements and how to submit your records, visit studentrecords.umaine.edu/records/immunizations-information, call Student Records, 207.581.1290, or visit the Office of Student Records, Wingate Hall.

Housing Services: Complete an online housing application (umaine.edu/housing). You will need your MaineStreet ID and password to access the online application. Room assignments are online after July 1. For more information, call 207.581.4580.

UMaine Dining: Learn about meal plan options and dining locations at umaine.edu/dining. Have a special dietary need, allergy or intolerance? Let UMaine Dining know for accommodations. For more information, call 207.581.3463 (DINE).

The Cubby: The Cubby is a U.S. Postal Service substation in the Memorial Union. Large parcels from U.S.P.S., FedEx or UPS requiring a signature must be picked up at the Cubby. Package notifications are emailed to the student’s maine.edu email account. For more information, please call 207.581.3727.
UMAINE LIFE

- Student Life: Be sure to visit the Division of Student Life website (umaine.edu/studentaffairs) for the various programs and services available to students. For additional information, call 207.581.1406.

- Student, Parent and Family Handbooks: The Division of Student Life publishes both a student and a parent handbook (umaine.edu/handbook; umaine.edu/studentaffairs/familyhandbook).

- Emergency Warning System: To receive emergency text and email messages, including class cancellation notifications, register online (umaine.edu/umainetxt). Once a student registers, parents or family members can also register for this service.

- Property Registration: Students can register property with the UMaine Police Department, including bikes, laptops, keys and other valuables. In the event these items are lost and then found, we can contact you. Visit the UMaine Police Department, 81 Rangeley Road, or call 207.581.4040 for more information.

- Parent Program: For questions about parent programming and events, please call Student Life, 207.581.1406.

- Maine Hello and Fall Welcome Weekend: New and transfer students should plan to move in on Friday, August 28, which is known as the Maine Hello. The schedules for Maine Hello, Fall Welcome Weekend and meetings for students unable to attend New Student Orientation are available in early August. For information about Fall Welcome Weekend: umaine.edu/orientation; 207.581.1561. For information about the Maine Hello move in schedule: umaine.edu/fye/maine-hello; 207.581.1420.